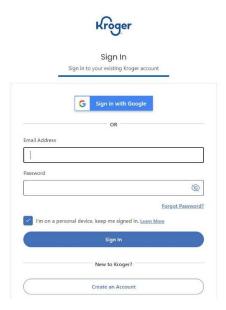
How to Order Groceries for Pick-Up from Kroger

Order your groceries for "Pick-Up" and a Blaze Foundation volunteer will pick up your groceries on the scheduled day and deliver them to your door free of charge!

Ordering groceries for pick up from Kroger is FREE and it is EASY once you set up an account.

First, you will need to **set up a Kroger account** if you don't have one already. If you already shop at Kroger, you probably have a Kroger Shopper's card, so you already have an account. If you don't have an account, then it is easy to set up and you only have to do this once.

- 1. Go to www.Kroger.com
- 2. Click "Sign In"
- 3. Sign in with your email address and password or click "Create an Account" if you don't have one already. (Note: If you click "Keep me signed in" you won't have to log in every time that you place an order.)

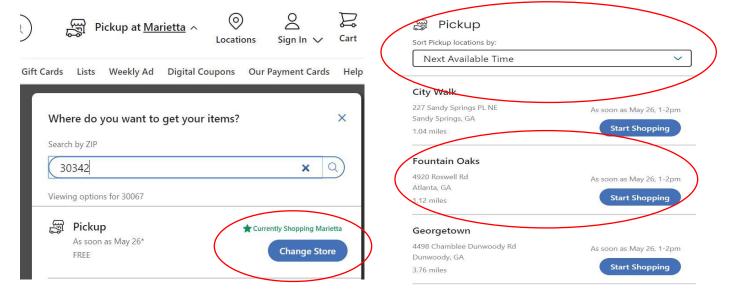


Select the Store Location close to you:

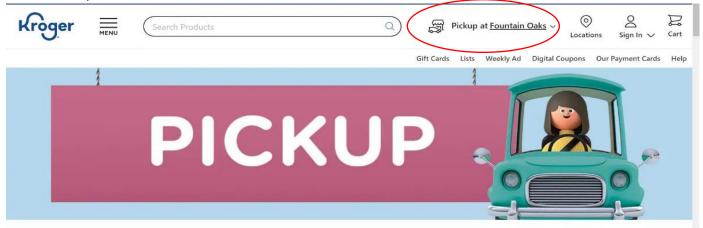
1. Choose Pickup at <u>your store location</u>. If it doesn't say "Pickup at your store location" then click on the drop down box at the top of your screen to select "pickup" and the store where you want to place your order.



2. Choose the store close to you by entering your zip code and clicking the search icon (the magnifying glass). Note: Be sure to select a zip code in one of our locations if you would like us to deliver your groceries to you). If you've ordered groceries from Kroger before, the pickup location should default to your favorite Kroger store, but always confirm the location! Enter your Zip Code and click "Change Store" then select the store near you. Then click "Start Shopping".



3. Now the store you want to order from will show up at the top of your screen.(It's a good idea to confirm):

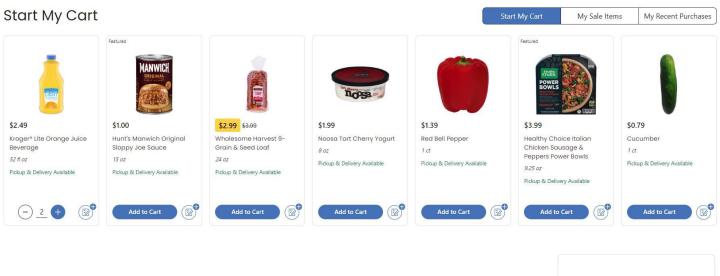


Note: Once you set up your pickup location, it should default to this store for future orders as well so you should only have to go through these first 3 steps the first time you order. But, it is still always a good idea to confirm your store shows up at the top of the page before you place your order!

Now you are all set to start shopping and place your order!

Place Your Order:

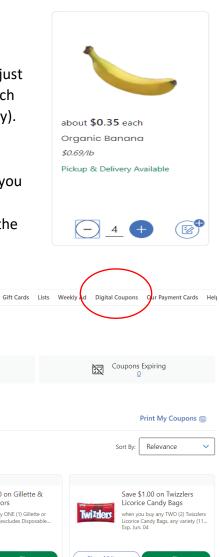
4. Scroll down on the page and the items you typically purchase will probably show up at the bottom of the screen. Or you can type the item in the search bar. For each item you want to order, just click "Add to Cart".

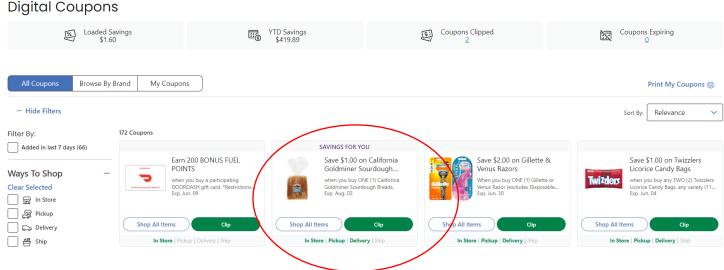


A few tips:

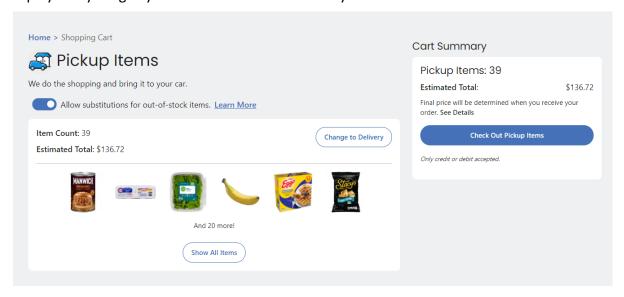
Home > Digital Coupons

- If you want to order more than one of an item click the + button to adjust the quantity (for example, bananas are sold by each banana not a bunch of bananas, so if you want 4 bananas, be sure to enter 4 in the quantity).
- Click "My Sale Items" to see things you typically purchase that are currently on sale.
- Click "My Recent Purchases" to see items you have bought recently if you want to add those to your order to buy them again.
- To use coupons, click "Digital Coupons" in the menu bar at the top of the screen. Then just click "clip" under the item you plan to purchase. The coupons will be applied when you check out.



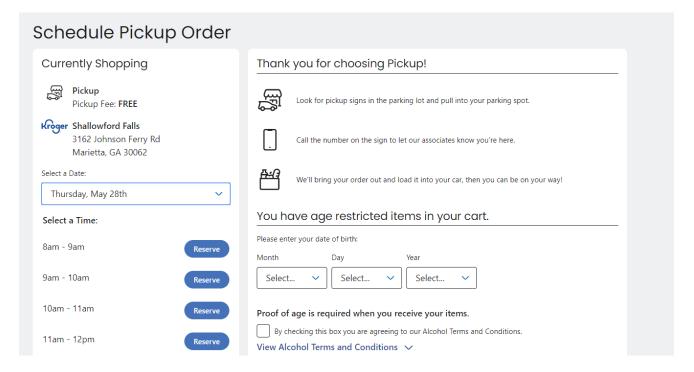


5. When you are finished shopping, click the shopping cart icon at the top of the page. Be sure to select if you want to allow substitutions for items that are out of stock. Click on the "Show All Items" button to display everything in your cart to be sure it is what you want.

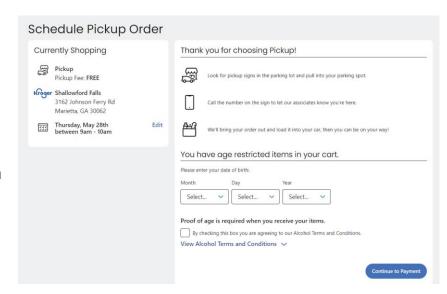


6. When you are all set, click "Check Out Pickup Items". Then click the "Select a Date" drop down box. Choose a date for pickup. You can see available times up to 7 days in advance.

Note: Remember in order to give us enough time to match a volunteer with your request, please select a date that is 2 or more days from today. If you order alcohol, please be sure to let us know that so we can pair a volunteer who is 21+ to pick up your order.



- 7. Click "Continue to Payment" to enter your credit card information on the secure Kroger payment site.
- 8. You will receive an Order Number when you complete your order. You should also receive an email confirmation from Kroger showing that your order is complete.



9. Go to www.blazefoundation.org and select "Request a Service".



10. Enter your information in the Blaze Foundation Service Request Form. Be sure to include your name and cell phone number so we can contact you along with your Kroger Order Number, Date, Time and store location for pickup. The volunteer does not handle any money transaction, so you never give the volunteer your credit card information.

That's It!

Now a Blaze Foundation volunteer will contact you via text message to confirm the date and time of the pickup and arrange where you would like your groceries delivered and dropped off (e.g., side porch, etc...). The volunteer will pick up your groceries at Kroger for you and deliver them to you free of charge. Once they drop them off, they will text you to let you know your groceries have been delivered.

Still have questions?

Just email us at <u>foundationblaze@gmail.com</u> and we are happy to help walk you through placing your first order or to answer any questions you may have.

Or

Here is a link to the Frequently Asked Questions on the Kroger website: https://www.kroger.com/i/ways-to-shop